

Mount Pleasant Equestrian Centre

Banked Lessons Policy

2024

1. Banked Lessons Expiration

Banked lessons must be used within 6 months from the date they are credited to your account. Any banked lessons that are not used within this 6-month period will automatically expire and will not be eligible for a refund or extension.

2. Usage of Banked Lessons

Banked lessons can only be redeemed for group lessons and cannot be applied toward your regularly scheduled private/group lesson allocation time or day.

Banked lesson credits can also be used toward a trek at the Trekking Centre, subject to availability and at the discretion of Mount Pleasant Equestrian Centre.

3. Transferability of Banked Lessons

Banked lessons are transferable to another family member or friend. To transfer banked lessons, you must provide notice to the management team, including the name and contact details of the person to whom the lessons are being transferred. The transferee must be registered as a member or guest at Mount Pleasant Equestrian Centre.

4. Non-Refundability and Membership Termination

Banked lessons are non-refundable. If you decide to leave Mount Pleasant Equestrian Centre, any unused banked lessons will be forfeited and will not carry over to another equestrian center or service provider.

5. Policy Amendments

Mount Pleasant Equestrian Centre reserves the right to amend this policy at any time. Members will be notified of any changes to the policy via email or posted notices at the centre.

6. Exceptions and Special Circumstances

Exceptions to this policy may be considered on a case-by-case basis in extraordinary circumstances, such as prolonged illness or injury, at the discretion of the management team. All requests for exceptions must be submitted in writing and supported by appropriate documentation.

By participating in lessons at Mount Pleasant Equestrian Centre, you acknowledge and agree to adhere to this policy regarding banked lessons.

Sincerely yours,

Noel Gallagher

Co-founder